Cancelation Policy

Scheduling

Hours vary each day. When you call or email to make your appointment, please let me know your desired time. You will be given the closest availabilities to choose from for your convenience.

Cancellation Policy

We understand that unanticipated events happen occasionally in everyone's life. In our desire to be effective and fair to all guests, the following policies are honored:

24 hour advance notice is required when canceling an appointment. This allows the opportunity for someone else to schedule an appointment during that open time. If you are unable to give us 24 hours advance notice you will be charged the full amount of your appointment. This amount must be paid prior to your next scheduled appointment.

All guests have the opportunity to schedule up to three appointments that may result in a cancelation with more than 24 hours notice without paying any deposit. If, for any reason, you must cancel a fourth scheduled appointment, no matter how much notice is given, all future appointments must be prepaid and are non refundable.

No-shows

Anyone who either forgets or consciously chooses to forgo their appointment for whatever reason will be considered a "no-show." They will be charged in full for their missed appointment. Future appointments will not be scheduled unless they are prepaid.

Late Arrivals

If you arrive late, your session may be shortened in order to accommodate others whose appointments follow yours. Depending upon how late you arrive, your therapist will then determine if there is enough time remaining to start a treatment. Regardless of the length of the treatment actually given, you will be responsible for the cost of the full session. Out of respect and consideration to your therapist and other guests, please plan accordingly and be on time.